

ROBERT E. WAILES, M.D. NATHAN PERRIZO, M.D. JEREMY A. ADLER, MS, PA-C MICHAEL E DAVIS, PA-C LAWRENCE OWUSU, PA-C

# The Pacific Pain Medicine Program

Welcome to the largest full service, full time comprehensive pain management program in North San Diego County. We provide state of the art treatments for a wide variety of challenging pain problems. We hope you will be pleased with our thorough efforts to reduce your pain. The first step in the process will be a complete medical evaluation with special emphasis on the history of your pain problems. You can help us by filling out the Pain Questionnaire form to the best of your ability. Also bring a complete list of your medicines, their strength, and how often you take them. If this is not possible, then just bring your medicines with you. If you have X-rays, Cat Scans or MRI's pertaining to your pain condition, please bring the report and actual files with you to your initial consultation.

If you are being referred for a procedure (i.e., and injection), please rest assured that we will provide you with a thorough explanation of plans, risks, and alternatives prior to doing any procedure. Most of the time, we will do the procedure at the Pacific Surgery Center. This facility is located within our Oceanside office of the Pacific Pain Medicine Program. Some procedures will need to be done at the hospital or other surgery center. Please be aware that any co-pays will need to be collected at the time of the visit. We will be happy to bill your insurance but you are responsible for any remaining balances. If your insurance plan requires authorizations, then these need to be obtained before we can schedule an office visit or procedure.

Pacific Pain Medicine consultants and the Pacific Surgery Center both use an Arbitration Agreement. This is designed to settle any disputes in a much more efficient and cost effective manner. We will be please to discuss this further with you if there are any questions. Please review and sign this document before your scheduled appointment.

Please feel free to call our office if you need any assistance. Our main telephone number is (760) 753-1104.

Best wishes for a healthy future,

Robert E. Wailes, M.D. Medical Director

### PACIFIC PAIN MEDICINE CONSULTANTS Robert E. Wailes, M.D. Medical Director

# PAIN QUESTIONNAIRE

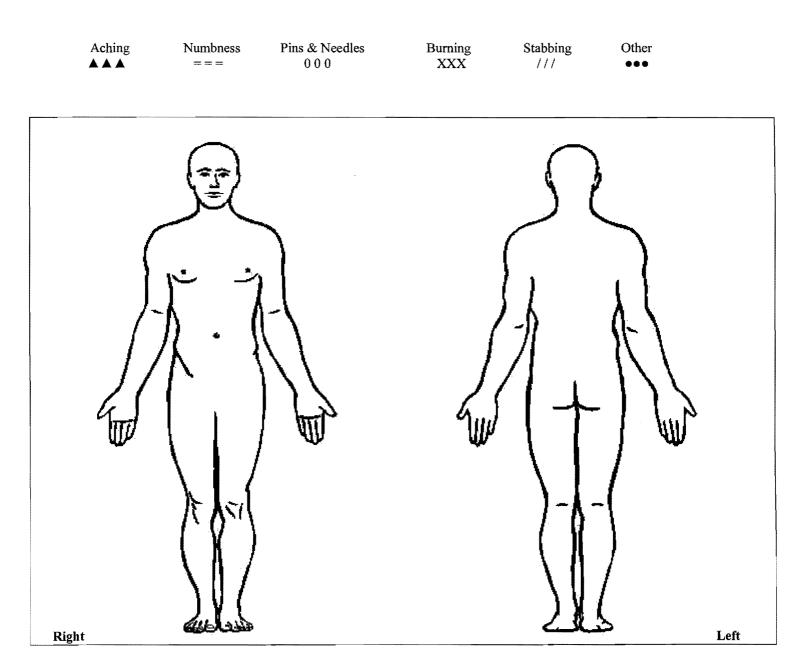
Name:_				_ Date:		Ag	e:	_ Ht:	Wt:	
1.	What problem a	re vou here for to	day:							
2.										
3.										
4.			If yes, when?							
5.			is or a similar prob							
6.			ain getting better, w							
7.	Location of grea	test area of pain:	-							
8.	Radiation of pair	n?								
9.	How would you	break down the c	components of your	pain?						
	(Total = 100%)	Back:	%	Neck:			_%			
		Rt. Leg:	%	Rt. Arm:	:		%			
		Lt. Leg:	%	Lt. Arm:			%	Other:		_%
10.	How would you	describe the qua	lity of the pain? (i.e	e. burning	, aching	g, tinglin	g, etc.)			
11.	Numbness or tin	igling?	If yes, where?							
12.	Does the pain wa	ake you at night?								
13.	Are you able to	control urination?	?							
14.	Are you able to	control bowels? _								
15.	Does coughing/s	sneezing/straining	g make the pain	•••••	Better		worse	or	no change	
16.	Does walking m	ake the pain			Better		worse	or	no change	
17.	Does standing m	hake the pain	••••••	•••••	Better		worse	or	no change	
18.	Does sitting mak	ke the pain			Better		worse	or	no change	
19.	Does laying dow	vn make the pain.		•••••	Better		worse	or	no change	
20.	Does the affecte	d extremity feel w	weak?							
21.	Have you had re	gular X-rays?	If yes, when &	where?						
22.	Have you had a	C.T. scan?	If yes, when &	where?						
23.	Have you had a	MRI scan?	If yes, when &	where?						
24.	What other tests	have you had reg	garding this probler	n?						
25.	Please indicate p	previous pain the	rapy and results:							
Medica	tions:				Worse	No help	Some help	Moderate help	Profound help	Never tried
Anti-infl	lammatory (i.e. aspi	rin, ibuprofen)			-1	0	1	2	3	
Name:										
Opiates	(i.e. Tylenol #3, Vic	codin)			-1	0	1	2	3	D
Name:										
Muscle i	relaxants:				-1	0	1	2	3	

## Continued: (page two)

Antidepressants:	-1	0	1	2	3			
Oral steroids (i.e. prednisone, Medrol Dosepa	-1	0	1	2	3	D		
Name:								
Tylenol:			1	0	1	2	3	
Neurontin:				0	1	2	3	D
				0	1	2	3	
Ultram:						_	-	
Other meds: Name:				0	1	2	3	
Heat:			1	0	1	2	3	
Ice:			1	0	1	2	3	
Bed rest:			-1	0	1	2	3	a
Physical Therapy:			-1	0	1	2	3	D
TENS (neurostimulator):				0	1	2	3	C
Daily exercises:				0	1	2	3	D
Pain clinic: Name:				0	1	2	3	
					-			a
Biofeedback:				0	1	2	3	
Psychological counseling:			-1	0	1	2	3	
Chiropractic treatments:			-1	0	1	2	3	C
Acupuncture/Acupressure:			1	0	1	2	3	D
Injections: What type:			1	0	1	2	3	a
Massage:			1	0	1	2	3	
Surgery (dates):			-1	0	1	2	3	D
Other:			-1	0	1		3	
			-1	U	1	2	لي	L
26. Have you been evaluated by:	1150		<b>N</b> .T.					
Orthopedic surgeon?	YES	NO	Name:					
Rheumatologist?	YES	NO	Name:					
Psychiatrist (M.D.)? YES NO			Name:					
Psychologist (M.D.)? YES NO			Name:					
Neurologist? YES NO			Name:					
Pain Management M.D.?	YES	NO	Name:					
Neurosurgeon?	YES	NO	Name:					
Other specialist?	YES	NO	Name:					

## PATIENT PAIN DRAWING

Using the symbols given below, mark the areas on your body where you feel the described sensations. Include all affected areas.



## Please mark your pain on the following pain scales:

Pain at this moment:	0	1	2	3	4	5	6	7	8	9	10
	no pain		mild pain		m	oderate pain		seve	ere pain	exc	ruciating pain
What is the best you feel on a daily basis?	0	1	2	3	4	5	6	7	8	Q	10
on a daily basis:	no pain	<b>k</b>	mild pain		n	oderate pair	1	/S	evere pain		excruciating pain
What is the worst you ever											
feel on a daily basis?	0	1	2	3	4	5	6	7	8	9	10
	no pain		mild pain		m	noderate pair	1	se	vere pain	ex	ceruciating pain

## PACIFIC PAIN MEDICINE CONSULTANTS PATIENT HISTORY FORM

Name:	Date:	
When completed, the medical history included here ca entire health background, points up areas worthy of a physician's personal contact with you.		
Please list all medication (including non-prescription label or consult your pharmacist):	drugs) which you are taking now. Give dose and	frequency. (If necessary please check bottle
Medication / Drug:	Amount or Dose:	Frequency:
	-	
ALLERGIES (INCLUDE ALL DRUG ALLERGIES	S):	
Past Surgical History: Please list any operations and	indicate the approximate date or your age at the ti	me of the procedure.
Operation:		Date:
List current and past medical problems including hosp	pitalizations and dates such as high blood pressure	e, ulcers, stroke, etc.:
<b>Review of systems</b> : Please draw a circle around any condition is not in the list, please write it in.	symptoms or conditions in this section which you	have had or now have. If your symptoms or
General Anemia, bleeding disorder, blood clots, phlebitis, provident of the second sec	soriasis or other skin problem, osteoporosis, arthritis, ne	ck pain, low back pain, sciatica, HIV or Aids.
Eyes, ears, nose & throat: Loss or change of vision; eye pa		
drainage; hoarseness; excessive sneezing; blocked nasal pas <b>Respiratory:</b> Wheezing; large quantity of sputum; bloody s	sputum; excessive cough; shortness of breath with little	exercise or at rest; night sweats; pain with breathing;
pneumonia, emphysema, asthma, tuberculosis, other than lis Cardiovascular: Chest pain; abnormal or fast heartbeat; ab		
varicose veins; frequent & marked swelling of ankles & feet	t; rheumatic fever, high blood pressure, heart murmur, f	ibrillation, heart attack, other than listed:
Gastrointestinal: digestion difficulties; frequent nausea or	vomiting; bloody vomitus; lack or loss of appetite; freq	uent stomach or abdominal pain; frequent belching;
frequent loose bowel movement; recurring diarrhea; blood in		• • • • • • • • • • • • • • • • • • • •
diabetes, hepatitis, jaundice, ulcers, hiatal hernia, pancreatiti Genital-Urinary: urinary incontinence or dribbling; blood		
painful urination; narrowing of urinary stream; flank pain; e		
Genital-Urinary (Male patients): Penile pain; infection or sexual functioning; other than listed:	r sores; abnormality of testicles; scrotal swelling; varico	cele; prostatitis; stricture; sterility; difficulty in

### Continued: (page two)

Genial-Urinary (Female patients): Breast discharge; swelling; lumps; pain or infection; nipple changes or irritation; vaginal pain, infection, discharge or itch; known uterine fibroids or tumors; tubal infections; abnormality of menstrual flow; painful menses; infertility or difficulty in becoming pregnant; marked change in body hair distribution; difficulty in sexual function; other than listed:

Date of last menstrual period:\_

\_Number of pregnancies:\_\_\_\_\_ Number of live births:\_\_\_\_

\_\_\_\_\_If so, please notify the Doctor. Is it possible that you are pregnant:

Neurological: Severe or frequent headaches; unusual head or neck tension; strokes; dizziness; fainting spells; seizures; fits or convulsions; shaking or twitching spells; paralysis of limbs; frequent or constant numbness or tingling of parts of body; severe lapses of memory; blackouts; other than listed:\_

Emotional or Psychological: Emotional illness; depression; recurrent feelings of loneliness or hopelessness; excessive worry; severe tension; feelings of

worthlessness; recurrent fear; nervous exhaustion; frequent crying; insomnia; nervous breakdown; frequent nightmares; hysterical attacks; constant unhappiness; other than listed:

Work Compensation Claim or Litigation Involving Illness or Injury: Prior, present, pending or anticipated?\_\_\_\_\_

If so, please explain:

□ Married □ Single □ Divorced □ Widowed

Other Medical or Surgical Conditions Not Already Listed: Include hospitalizations not previously noted:\_\_\_\_

Family History: Please complete the following and enter all medical conditions of each person. Refer to "List of Conditions" under Past History Section and also add any orthopedic conditions or symptoms that you now have and any member of your family has not or did have.

	Deceased	Age now or at	
	or living	time of death	Medical conditions including cause of death, if deceased
Father			
Mother			
Brothers			
(list)			
Sisters			
(list)			
Children			
(list)			

Spouse's name:	Years Married:
Please indicate your approximate use or intake of the following:	
Coffee:	
Tabacco Products:	
	When did you quit?
Other Recreational Drugs, Toxic or Potentially Harmful Substances:	
Alcohol use per week?	
Occupation:	Do you enjoy your job:
Type of physical activity at work:	
Have you ever been on disability?	
Last grade completed or degree (i.e. 12 grade, college degree, masters):	
Hobbies:	

## PACIFIC PAIN MEDICINE CONSULTANTS PATIENT REGISTRATION

Patient Informa	ition:						
Name:			Date of	Birth		_Age:	Sex:
Address:			City:			State:	Zip:
Preferred Phone	#:		Alternat	e Phone #	•		
□ check box if ok to leave a voice message Social Security #:Man			1.0/			f ok to leave a voic	•
	-	Language:					
		Phone:					
Referring Physic	an:		Primary	Care Phy	sician:		_
Responsible Par	rty Information:						
Name:		Relationship:			Social Security	#:	
Address:			City:			State:	Zip:
Home Phone:		Emplo	oyer:				
Employer Addre	SS:		City:			State:	Zip:
Work Comp Pa	tient Information:					······	
Claim #:	4	Adjuster:			Adjuster Phone	#:	
Date of Injury:		Work Comp Carrier:					
Work Comp Add	dress:		City:			State:	Zip:
Insurance Infor	mation:						
Primary Insurar	nce:				Phone:		
Address:			City:			State:	Zip:
Subscriber:					Relationship:		
Policy or ID #:				_Group #	;		
Secondary Insu	rance:				Phone:		
Address:			City:			State:	Zip:
Subscriber:					Relationship:		
Policy or ID #:				_ Group #			
Relative NOT li	iving in same house	hold or local contact:			- IIIII.		
Name:				Attorney	•		
Address:							
City:	State:	Zip:					Zip:
Phone:				Phone:			

PAYMENT OF FEES IS YOUR RESPONSIBILITY AND IS EXPECTED AT THE TIME OF SERVICE. <u>Private insurance patients</u>: Many insurance companies are now requiring prior authorization before procedures and/or second opinions for surgery. Please know if your insurance requires this. In the event you need surgery or hospitalization, you will need to let us know if this is required. <u>Assignment of insurance benefits and release of information</u>: My signature below authorizes the doctor or physician's assistant to release all or any part of my medical records to hospitals, other doctors, medical service companies, insurance companies, worker's compensation carrier or welfare agencies. I hereby authorize my insurance company/fund to pay benefits to Pacific Pain Medicine Consultants, Pacific Surgery Center, Dr. Robert E. Wailes, and or associates. I understand that I am financially responsible for any amounts not covered by the insurance. <u>Disclosure</u>: Dr. Wailes has a financial interest in the Pacific Surgery Center. Please feel free to ask Dr. Wailes any questions you may have about this.



ROBERT E. WAILES, M.D. NATHAN A. PERRIZO, D.O. JEREMY A. ADLER, MS, PA-C MICHAEL E. DAVIS, PA-C LAWRENCE OWUSU, PA-C

## Patient Acceptance of Financial Responsibility

Pacific Pain Medicine (PPM) will bill your insurance company for services rendered as a courtesy. However, you are ultimately responsible for all charges for services rendered. In the event services rendered are not covered by your insurance company, we will require that you remit payment to PPM.

Your insurance company may require an authorization or pre-certification for certain procedures, services, drugs and supplies. We will contact your insurance company for authorization for services. It is your responsibility to understand what your insurance policy covers and assure that you have authorization for services. We may request your assistance in following up on our authorization requests and delayed insurance payments. Your assistance in contacting your insurance company will often facilitate a more timely approval of services, prevent delays in treatment, and expedite payment for your services.

## We are not contracted or affiliated with the following insurance plans and networks:

- Aetna PPO (excluding Medicare Advantage Plans)
- Beech Street PPO Network
- Interplan Corporation
- Multiplan
- PHCS
- Premier Provider Network
- Great West Life
- Pacific Health Alliance
- GEHA
- Medi-Cal
- CMS
- San Diego City Schools
- Humana (excluding Medicare Advantage Plans
- All Covered California Plans

# APPOINTMENT POLICY

You will be charged the following fee for missed appointments (no show) or failure to give 24-hours notice of cancellation or re-scheduling of your appointment or procedure.

- New Patient Visit: \$50
- Follow-Up Visit: \$25
- Procedure/Surgery: \$100 (Out-Patient Surgery Center)

Please print your name and sign below indicating you accept and acknowledge our appointment policy and received notification of our non-contracted insurance plans and networks.

Print Patient Name:

Patient Signature & Date

# PACIFIC PAIN MEDICINE CONSULTANTS 477 N El Camino Real, Suite B-301, Encinitas, CA 92024 3998 Vista Way, Suite 108, Oceanside, CA 92056

# Acknowledgement of Receipt of Notice Candace Irons (760) 753-1104 Privacy Officer I hereby acknowledge that I received a copy of this medical practice's Notice of Privacy Practices. Yes No (circle one) I would like to receive a copy of any amended Notice of Privacy Practices by e-mail at: \_\_\_\_\_\_ Signed: \_\_\_\_\_ Date: \_\_\_\_\_ Print Name:\_\_\_\_\_ Telephone: \_\_\_\_\_ If not signed by the patient, please indicate your relationship to the patient: parent or quardian of minor patient guardian or conservator of an incompetent patient beneficiary or personal representative of deceased patient Name of Patient: I authorize Pacific Pain Medicine to discuss the below indicated topics with the following individuals: Name:\_\_\_\_\_\_Relationship:\_\_\_\_\_\_ Name:\_\_\_\_\_\_Relationship:\_\_\_\_\_ Name:\_\_\_\_\_\_ Relationship:\_\_\_\_\_ Billing related topics, including balance, payments and inquires. Prescriptions and dosage. Appointments, pre-op instructions, post-op calls. Medical Records Please note if a family member or attorney requests the above information without your written authorizations or a subpoena we will not release any of the above information. For Office Use Only: Signed form received by: \_\_\_\_\_ Acknowledgment refused: Efforts to obtain:

Reasons for refusal:\_\_\_\_\_

### Patient Rights and Responsibilities

### Pacific Surgery Center has adopted the following lists of Rights and Responsibilities for Patient

### Patient Rights:

- · Exercise these rights without regard to sex or culture, economic, educational, or religious background or the source of payment for his/her care.
- Treated with respect, consideration and dignity.
- Provided with appropriate personal privacy, care in a safe setting, and free from all forms of abuse and harassment.
- Knowledge of the name of the physician who has primary responsibility for coordinating his/her care and the names and professional relationships of other
  physicians who will see him/her.
- Receive information from his/her physician about his/her illness; his/her course of treatment and his/her prospects for recovery in terms that he/she can
  understand.
- Receive as much information from his/her physician about any proposed treatment or procedure as he/she may need in order to give informed consent or to
  refuse this course of treatment. Except in emergencies this information shall include a description of the procedure or treatment, the medically significant
  risks involved in each and to know the name of the person who will carry out the procedure or treatment.
- Actively participate in decisions regarding his/her medical care to the extent permitted by law, this includes the right to refuse treatment or change his/her primary physician.
- Disclosures and records are treated confidentially, except when required by law, patients are given the opportunity to approve or refuse their release.
- Information for the provision of after-hour and emergency care.
- Information regarding fees for service, payment policies and financial obligations.
- The right to decline participation in experimental or trial studies.
- The right to receive marketing or advertising materials that reflects the services of the Centers in a way which is not misleading.
- The right to express their concerns and receive a response to their inquires in a timely fashion.
- The right to self-determination including the right to accept or to refuse treatment and the right to formulate an Advance Directive.
- The right to know and understand what to expect related to their care and treatment.

### Patient Responsibilities:

- Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivies.
- Ask for explanation if you do not understand papers you are asked to sign or anything about your own care.
- Gather as much information as you need to make informed decisions.
- Be available so staff can reach you on how to care for yourself; we want to share our knowledge with you, but you must be prepared to learn.
- Follow the care prescribed or recommended to you by the physicians, nurses, and other members of the health care team; remember, if you refuse treatment
  or do not follow instructions, you are responsible for your actions.
- Respect the rights and privacy of others.
- Assure the financial obligations associated with your care are fulfilled.
- Responsible for being respectful of his/her personal property and that of other persons in the Center.
- Take an active role in ensuring safe patient care. Ask questions or state concerns while in our care. If you don't understand, ask again.
- Provide a responsible adult to trtansport you home from the facility and remain with you for 24-hours, if required by your provider.
- Inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.

### Patient Concerns and/or Grievances:

- Patients who have a concern or grievance regarding Pacific Surgery Center, including but not limited to, decisions regarding admission, treatment, discharge, denial of services, quality of services, courtesy of personnel or any other issue are encouraged to contact the Clinic Director or write a state to: Clinical Director, Pacific Surgery Center 3998 Vista Way, Suite 106, Oceanside, CA 92056.
- Medicare patients should visit the CMS website to understand your rights and protections. Visit: <u>www.cms.gov/</u>

### Advance Directives:

• An "advanced Directive" is a general term that refers to your oral and written instructions about your future medical care, in the event that you become unable to speak for yourself. Each state regulates the use of advance directives differently. There are two types of advance directives: a living will and medical power of attorney. If you would like a copy of the official State advance directive forms, visit: <u>ag.ca.gov/consumers/pdf/AHCDS1.pdf</u>

### **Directive Policy:**

• The majority of procedures performed at the Pacific Surgery Center are considered to be minimal risk, of course, no surgery is without risk. You and your surgeon will have discussed the specifics of your procedure and the risk associated with your procedure, the expected recovery and the care after your surgery. It is the policy of the Pacific Surgery Center, regardless of the contents of any advance directive or instructions from a health care surrogate or attorney in fact, that if an adverse event occurs during your treatment at the Surgery Center, the personnel at the Surgery Center will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive, or health care power of attorney.

### **Physician Disclosure:**

• Dr. Wailes has a financial interest in Pacific Surgery Center. Please feel free to ask Dr. Wailes any questions you may have about this.

### **Patient Statement:**

I received information on patient rights, patient responsibilities, physician disclosure, advance directive policy and grievance policy at least one day in advance of my surgery.

PATIENT NAME

PATIENT SIGNATURE



# **AUTHORIZATION FOR USE AND DISCLOSURE OF MEDICAL INFORMATION**

This authorization allows the healthcare provider(s) named below to release confidential medical information and records. Note: Information and records regarding treatment of minors, HIV, psychiatric/mental health conditions, or alcohol/substance abuse have special rules that require specific authorization.

AUTHORIZATION: I hereby authorize:

Physician/Healthcare Facility

To release information regarding my medical history, illness or injury, consultation, prescriptions, treatment, diagnosis or prognosis, including x-rays, correspondence and/or medical records including those from my other health care providers that the above named health care provider may hold, by means of mail, fax, or other electronic methods.

To:

Name:			
Address	City	State	Zip

[] Unlimited (all records, excluding Substance Abuse, Mental Health, HIV Diagnosis/Treatment)

[] Limited to the following medical information:

I also consent to the specific release of the following records:

Drug/Alcohol/Substance Abuse	(initial)	HIV Diagnosis/Treatment	(initial)
Psychiatric/Mental Health	(initial)	Genetic Information	(initial)
Tests for Antibodies to HIV	(initial)		

**DURATION:** This authorization shall be effective immediately and remain in effect until\_\_\_\_\_

Date

**RESTRICTIONS:** Permissions for further use or disclosure of this medical information is not granted unless another authorization is obtained from me or unless such disclosure is specifically required or permitted by law.

A photocopy of facsimile of this authorization shall be considered as effective and valid as the original.

I have been advised of my right to receive a copy of this authorization.

Signature of patient or legal/personal representative	Relationship if other than patient
Patient's Name (PRINT)	Date
Patient's Social Security Number	Patient's Date of Birth
Witness name	Witness signature